

# 2016 Forsyth County Governor's Volunteer Service Awards Breakfast

Salem College May 5, 2015







# Volunteer Service Awards Breakfast

Salem College , Winston-Salem, NC 27101

Call To OrderBeth Hoover-DeBerry  Board Chair,
HandsOn Northwest North Carolina
Introductions
Welcome
Special Guest Speaker
Recognition of Sponsors, Forsyth County Governor's Volunteer Service Awards and President's Volunteer Service Awards Winners
Closing Comments/Adjournment 2

Certificate Program for Nonprofit Management. Beth works at Reynolda House Museum of American Art, and among other roles as the Assistant Director of Education, is primarily responsible for the museum's volunteer program. She has worked at the museum for 15 years. Beth has enjoyed sharing her knowledge of volunteer management by leading workshops at state and regional museum conferences, and consulting with museums interested in beginning a volunteer program or growing an existing one. She is an active member of several regional, state and national professional groups, including the Piedmont Regional Association of Volunteer Administration (PRAVA), the North Carolina Museums Council (NCMC), Southeast Museums Conference (SEMC), the American Alliance of Museums-Volunteer (AAM-V), and volunteers regularly at her kids' elementary school. She has served on HandsOn NWNC's board since 2010.

#### Susan Calovini

Susan Calovini has served Salem College as its Vice President for Academic and Student Affairs and Dean of the College since July 2011. In this role she provides leadership to the faculty, student affairs, athletics, the libraries, registrar's office, information technology, academic support services, graduate education, and the Martha H. Fleer Center for Adult Education. A college educator for more than thirty years, her previous appointments were as the Dean of the College of Arts and Sciences at the University of Evansville in Evansville, Indiana; interim positions as Dean of the College of Science and Mathematics and Associate Vice President for Academic Affairs at Austin Peay State University in Clarksville, Tennessee; director of the Women's Studies Program and chair of the Department of Languages and Literature at Austin Peay State University; and as a professor of English at several institutions. She earned her M.A. and Ph.D. in English literature from the Ohio State University and a B.S. in iournalism from Ohio University and she worked as a newspaper

Commission on Volunteerism and Community Service until her retirement at the end of 2014. In this role, she represented the Governor's Office on the State Emergency Response Team for 15 years and had several lead roles in the state during disasters. In her retirement, she continues to serve as a trainer for FEMA and the NC Division of Emergency Management. Faye has served as a subject matter expert for FEMA, the U.S. Department of Homeland Security, and NC Division of Emergency Management. She is a founding member of NC Voluntary Organizations Active in Disaster and is an Advisory Committee member for the National Association of State Emergency Donations and Volunteer Coordinators. Faye is a nationally and internationally-recognized instructor, trainer, and speaker. She has made disaster-related presentations at the World Conference on Disaster Management in Toronto, Canada, and the International Conference on Crisis and Emergency Management in Seoul, South Korea. In 2011, she was invited by the U.S. Department of State to serve as an volunteer expert speaker/specialist and travel to Japan following the earthquake/ tsunami/nuclear disaster. As an independent contractor, Faye continued to manage the Governor's Volunteer Service Awards Program this year, continuing in a role she held under three different Governors. Prior to working in the Governor's Office, Faye lived in south Florida where she worked for the Florida Department of Environmental Protection for 20 years. She has long been an advocate for the important work that volunteer centers perform in communities across the state of NC.

shakers as well as others who have been in the news or have influenced the news. Neill is a native North Carolinian. He grew up in Raeford (near Fayetteville) and is a 1979 graduate of Hoke County High School. He arrived at WGHP in October 1983 upon graduating from the University of North Carolina at Chapel Hill with a degree in Radio, Television, and Motion Pictures. While a student at UNC, he reported and anchored at WKFT-TV in Fayetteville as both a student intern and part-time employee. At WGHP, Neill has served in many capacities: general assignment reporter (1983-85), anchor of the morning and noon newscasts (1985-86), co-anchor of the weekend newscasts (1986-87), co-anchor of the 11:00pm newscasts (1988-1995 while WGHP was an ABC affiliate), one of the original co-anchors of the 5:00pm newscast (1990-present), co-anchor of the 6:00pm newscast (2001-present); and one of the original co-anchors of the 10:00pm newscast (when WGHP became a FOX affiliate in 1995). In February of 2014, he became one of the original co-anchors of the 6:30pm newscast. He has also been WGHP's consumer reporter, Wednesday's Child reporter (profiling area foster children in need of adoption), and executive producer of special projects. Neill has won awards for his reporting, and newscasts he's co-anchored have won regional Emmys for best newscast and breaking news. In the community, he's served as an advisory board member and volunteer with several local charities. He's been the co-host of the FOX 8 Holiday Concert Series with the Greensboro and Winston-Salem Symphonies since its inception in the late 1980s. He's also a frequent master of ceremonies/keynote speaker for area events as well as a Sunday School teacher at church. Neill believes his purpose as a broadcast journalist is three-fold: to seek the truth and report it accurately, to be fair, and to be compassionate.

clinical nurse educator and over the years, moved into positions in critical care management and nursing administration. In 1997, Liner became chief operating officer of Forsyth Medical Center. She was named hospital president and chief operating officer for the Winston-Salem market in 2008 and assumed her current role in 2010. Liner holds a Bachelor of Science in nursing from East Tennessee State University and a Master of Science in nursing administration from the University of North Carolina Greensboro. She is also a graduate of the Wharton Nurse Executive Program. The Winston-Salem community has benefited from Liner's leadership over the years, as she has served on task forces and boards for Winston-Salem State University, University of North Carolina Greensboro Bryan School of Business, North Carolina Stroke Association, The Arts Council of Forsyth County, North Carolina Hospital Association, Winston-Salem Alliance, Piedmont Triad Partnership, as 20092010 president of the Winston-Salem Rotary Club, as 2011 campaign chair for United Way of Forsyth County and as 2012-2013 board chair for Forsyth Futures. Liner was also instrumental in founding the Women's Leadership Council for the United Way, serving as its first chair and receiving the first Susan Ivey Award in 2011, an award which honors an individual who exemplifies the true spirit of education, engaging and empowering women. Liner is presently the board chair for the United Way of Forsyth County and a member of the board of directors for Providence Health and Services located in Seattle, WA and the College of Health Sciences at Appalachian State University.

Brothers Big Sisters program, Austin made it his mission to patiently lead and gain the trust of LeMarcus, an un-trusting young boy whom needed the guidance of a positive, adult, male role model in his life. Over the course of their relationship, LeMarcus faced many challenges that may have caused other volunteers to walk away, but not Austin. The close relationship that he has forged with LeMarcus and his family remains a constant, positive force in his Little's life, even though LeMarcus has now turned 18 and graduated from school. This strong relationship was made possible by Austin's non-judgmental attitude and a deep well of patience and concern. A constant pillar in LeMarcus' often changing world, Austin was someone the family knew would always be there for their son. As his nominator—a member of LeMarcus' family—states, "Our family is forever grateful to know him and have him in our lives...We just simply love and think the world of him." LeMarcus is now in college, and Austin continues to visit with him on a regular basis.

#### **Ceanzy Eagle**

Faith-Based Volunteer

Ceanzy Eagle is the volunteer Founder and Director of Heavenly Inspirations Christian Ministries, which matches high school and college students with service opportunities in local senior living facilities. For the past 21 years, Ceanzy has worked with approximately 1,000 different students in not only Forsyth, but also Davie, Davidson, and Yadkin counties. She has been a catalyst for thousands of hours of donated service by the youth volunteers in her program, and has done her best to meet the needs of local senior residents in her neighborhood as well as those living in skilled nursing homes. Ceanzy's nominator, who battles multiple sclerosis while being in charge of the library in Forest Heights Senior Living Community, raves about the volunteer that Ceanzy has matched with her: "Not only does this volunteer assist me, she brings other preteens with her who also help... know [Ceanzy] is always just a phone call away when there is a need." Through their service with Heavenly Inspirations, many of the youth have gone on to cultivate a career path dedicated to working with senior citizens. Ceanzy believes deeply that the creation of Heavenly Inspirations is her calling from God and she works tirelessly to organize and maintain the organization she believes He directed her to create. She models the value of volunteerism every day to the adults being served by the Faith in Action Care Program of The Shepherd's Center of Greater Winston-Salem. The head of this "family" is a licensed contractor, who allows the group to tackle repair needs that are too big for even the handiest of individual volunteers. Examples include building handrails, repairing floors, installing bathrooms, and spending many days fulfilling a 110-year-old woman's wish for a small deck at her back door. Originally recruited to help with one specific project, the group had such a positive experience that they decided to designate approximately one day a month as their "Shepherd's Center Day," marking a significant expansion of their other, ongoing volunteer work. While The Epiphany Builders have assisted communities with building projects across the region and state affected by disasters or extreme poverty, their commitment to The Shepherd's Center was in response to their own "epiphany" as they realized they had the capacity to address tremendous needs in their own community. In the words of one of their fellow faith family members who has witnessed their commitment, "Our congregation can be proud of the Epiphany Builders. They do excellent work and give up so much of their time, energy and comfort for the sake of others. They are humble, often giving of their own funds to fill in the gaps."

### Forsyth County Sheriff's Citizens Patrol

Team/Group Volunteer

Formed in 2005, the Forsyth County Sheriff's Citizens Patrol is a team of highly trained volunteers that works to enhance vital crime prevention services and community awareness through proactive law enforcement principles. They perform a wide range of functions such as traffic control, assisting with duties at the courthouse, fingerprinting, serving subpoenas and many other special assignments. Individual volunteers within the group serve a minimum of 8 hours per month. The Citizens Patrol helps make the Sheriff's Office more accessible to residents, resulting in a bonded network of community support. Fostering these relationships also encourages residents to view themselves as true stakeholders in proactive law enforcement efforts. The group's participation is vital in deligering a variety of community-focused programs on behalf of the Sheriff's Office, including the school-based "Fatal Vision" alcohol prevention program and other youth educational law enforcement and personal safety programs, coordinating community watch

Second Harvest Food Bank of NWNC. Since the "day" now actually stretches for six days, it's a bit of misnomer—they've had to extend the number of days each year to accommodate the demand from their employees wanting to participate! Nearly 800 employees have volunteered since 2010, and in 2014, the "day" engaged more than 149 employees who gave over 728 hours in service and more than 337 pounds of donated food. All of the employees volunteer during paid work time, allowing those juggling work, school, and/or significant family commitments a chance to participate. The volunteers help Second Harvest staff sort donated canned/ dry goods from partner grocery retailers and reclamation centers, inspecting each item, and preparing boxes for the Partner Agencies that will distribute the food to the hungry. During their service, the employees participate in some friendly competition with the prior day's team to see who can sort the most food in a given day. The "day" represents a significant financial investment on behalf of Kaplan, but by organizing this annual event, Kaplan demonstrates to their employees the importance of giving back, while creating an opportunity to build team spirit in a fun and caring way. As a company focused on early childhood education, Kaplan employees help impact nearly 100,000 food-insecure children each year.

#### **Dan Pearson**

Individual Volunteer

For the past 20 years, Dan had dedicated his retired life to Habitat for Humanity of Forsyth County. Working 5 hours per day, 4 days a week, for 48 weeks of the year, he's fulfilled multiple different roles within the organization. Currently, Dan is the team leader on wall builds, coordinating other team volunteers, setting up for the day, pre-assembling components and ensuring that tools and supplies are ready. Within the last year, he has worked closely with the Habitat management team in the design and implementation of their new Housing Education Center into which the organization will move on April, 2015. This facility will work to offer handson training classes in home repair and maintenance techniques for not only Habitat partner families, but also for the community at large and specifically, the lowest income residents of Forsyth County. This work involves curriculum development, creating hand-on demonstration modules, constructing a training room, and establishing a tool lending

clients seeking needed GYN care in their clinic. Week in and week out, taking only a few weeks of vacation each year, Lidia provides caring support to women who would otherwise not understand their doctor. At a time in her life when her peers are often the ones needing service, Lidia is still giving back at over 90 years old! During her time at the clinic, she treats each patient as if they were a member of her own extended family. Speaking fluently with patients in their native tongue while providing touches of extra care allows Lydia to build a level of trust and ease that would be hard to replicate. As one of the physicians that work with Lydia notes, "Her kindness and genuine love for our patients is apparent to all and really adds to the patient's experience." We should all be so lucky to be able to give back in such a substantial and meaningful way in our nineties!

#### Barbara Ryan

Lifetime Achievement

Some volunteers work directly with the public, some volunteers work behind-the-scenes. Barbara Ryan does both by serving in multiple roles with Susan G. Komen Northwest NC. Barbara has led multiple Race for the Cure committees and currently serves as their Race Mission Outreach Director. But in addition to these key organizational functions, Barbara serves as one of the "public faces" of Komen, running their reception desk twice a week, answering phones, and greeting visitors. She does all this from a deep desire to give back, as Barbara experienced breast cancer first-hand as a two-time survivor! Because of her own personal experience, she has committed herself to breast health education and prevention. She came to Komen as a volunteer over a decade ago, just a year short of her first diagnosis, and has proven to be a key volunteer leader for the group, helping to implement not only the Race, but numerous other initiatives and projects within the local affiliate. As the founding chairperson of the Survivorship In Action Committee, Barbara helped convene a group of survivors dedicated to improving the lives of individuals battling breast cancer. She was also the visionary behind Miracle on Burke Street, which is a children's holiday event. In the past few months, Barbara has taken on a new role as the coordinator of Komen Northwest NC's breast health fairs. Lastly, Barbara's personal touch can be seen throughout the office, where has she has spent countless hours decorating the walls and reorganizing the space for more efficient usage. Barbara's service at Komen Northwest NC started the Alzheimer's Family Care Giver Support Group in Kernersville, where members provide guidance, share resources, and exchange stories with each other. More than 120 families have been helped through this care giver network. Beverly is also a key representative for the Triad's Alzheimer's Association, helping to distribute resources to care givers and serving as a member of their speaker's bureau. She also works with them to help organize a team during their annual "Walk to End Alzheimer's." But it is in her role as the founder of the Care Giver Support Group where Beverly's dedication shines through. She has not missed a meeting in more than six years and plans her vacations around meeting dates. Families in the group know that Beverly is just a phone call away, and have come to understand that Beverly sees these families as extensions of her own. To describe the personal and powerful touch that Beverly provides to families in the support group, her nominator states, "It is not always about what you read or learn from a book or class, but what one has experienced and survived in one's life situation," that can be most valuable.

#### Lynn Kanode

People's Choice Award

If there was volunteer who can seem to "do it all," it would be Lynn Kanode. As a volunteer with Make-A-Wish Foundation, she is a wish granter and liaison between the child, family, and the Make-A-Wish Foundation regional office. During her 17 year tenure, Lynn has gone the extra mile to make sure each child receives the special treatment they deserve in receiving their wish. Often, Lynn brings the child a special toy or takes them to dinner—things not required or expected of the typical wish granter—to officially announce that the child's wish has been granted. But her dedication to going the extra mile doesn't stop there. Lynn has continued to share her passion to help others by assisting in organizing, inspiring, promoting and leading other local charities such as Lilly's Friends, Kisses for Kate, Josh's Jog, and Kids of Childhood Cancer, for whom she serves as Vice-President. She has also found opportunities to help larger organizations such as United Way and Habitat for Humanity. For all of these groups, Lynn does everything from promoting events, building websites to accept donations, designing T-shirts, enlisting volunteers, obtaining sponsors, and arranging for a silent auction or other special event. All of this in addition to being a wife, mother, active church member, and working full-time!

Congratulations to each of the following nominees for their tireless contributions of time and talents to make our community a better place to live

Augustine Literacy Project

Cecil Cave Jr.

Mark Davidson

Clifton Dodson

Sandy Edgerton

Richard Finn

Joyce Hairston

Larry Herzberg

Steven Lyda

Stan Morgan

Yang "Angie" Mu

Doris Murray

Piedmont Down Syndrome Support Network

Terri Rhodes

Keith Rogers

Glyn Stewart

Jamilla Stover

Leigh Summer

Tar Heel Basement Systems

LAMB Foundation of NC

Katrina Wilson

others and making new connections that bring us closer together as families, as neighbors, as communities, and as a nation.

The President's Council on Service and Civic Participation (the Council) was established in 2003 to recognize the valuable contributions volunteers are making in our communities and to encourage more people to serve. The Council created the President's Volunteer Service Award program as a way to thank and honor Americans who, by their demonstrated commitment and example, inspire others to engage in volunteer service. The program continues as an initiative of the Corporation for National and Community Service (CNCS). Recognizing and honoring volunteers sets a standard for service, encourages a sustained commitment to civic participation, and inspires others to make service a central part of their lives. The President's Volunteer Service Award recognizes United States citizens and lawfully admitted permanent residents of the United States who have achieved the required number of hours of service over a 12-month time period – or cumulative hours over the course of a lifetime. We are excited that so many Governor's Volunteer Service Award nominees were also eligible to receive one of these national awards.

**Lifetime**: Cecil Cave, Jr., Ceanzy Eagle, Richard Finn, Stan Morgan, Doris Murray, Dan Pearson, Lidia Perez, Barbara Ryan, Katrina Wilson

**Gold**: Augustine Literacy Project, Mark Davidson, Epiphany Builders, Forsyth County Sheriff's Citizens Patrol, Lynn Kanode, Keith Rogers, Leigh Summer, Tar Heel Basement Systems

**Silver**: Clifton Dodson, Sandy Edgleton, Kaplan Early Learning Company, LAMB Foundation of North Carolina, Terri Rhodes, Glyn Stewart, Jamilla Stover

The winners of the Forsyth County Governor's Volunteer Service Awards were selected this year by the following volunteer committee members:

Andy Brewer, Northwest AHEC, Wake Forest School of Medicine
Jennifer Cobb, Winston-Salem Chamber of Commerce
Sonny Haynes, Womble, Carlisle, Sandridge & Rice
Andrea Hulighan, The Winston-Salem Foundation
Noelle Stevenson-Ndiaye, United Way of Forsyth County
Renee Rogers, Forsyth Technical Community College
Jamilla Shepperson, Winston-Salem State University

The winner of the People's Choice Award was the result of a public, online vote from amongst all nominees.

#### HandsOn Northwest North Carolina Board Members

Melinda Beauchamp
Andy Brewer
Lynn Castaneda
Jennifer Cobb
Shawan Gabriel
Sharon Hamilton
Chris Harrington
Sonny Haynes
Matt Hearn
Beth Hoover-DeBerry
Andrea Hulighan
Duane Long
Marianne Magjuka
Renee Rogers

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Faculty/Student Liaison for the Arts Management Program at Salem College, for helping to organize and coordinate the breakfast and the art exhibit; **The SuperTonix** for sharing their musical talent; and **Salem College students** who served as hostesses and volunteered their artistic ability for the table decorations.

## The SuperTonix

Katherine Banick, Alyssa Bozak, Tiffany Jarrett, Ashlyn Nelson, Peyton Parker, Hannah Prince-Sawyers, Hunter Willard and Dr. Sonja Sepulveda

#### Salem Student Hostesses

Introduction to Arts Management: Katie Edwards, Frances Evans, Liz Grubb, Rebecca Sharp, Sara Lee Tolbert

#### **Table Decorations**

The table centerpieces were created by Salem students. Using the form of a woman's dress as a starting point, each piece represents a woman who has inspired the student or informed their view of women's roles in society. The pieces range from the serious, such as "Branches of the Family Tree" in honor of the artist's mother and grandmother, to the whimsical "Power Queen" inspired by the Evil Queen in the story of Snow White.

To learn more about Salem College's academic programs, scan the QR Code or visit www.salem.edu.

Arts Management

15 Not-for-Profit Management





Big Brothers Big Sisters Services, Inc.
Community Care Center
Forsyth County Sheriff's Citizens Patrol
High Point Bank
Lynn Kanode
Long Insurance Company
Salem College
Second Harvest Food Bank of Northwest NC
Starry Night Creations
The Salvation Army
The Winston-Salem Foundation
The Winston-Salem Journal
Truliant Federal Credit Union
United Way of Davie County
United Way of Forsyth County

The mission of HandsOn Northwest North Carolina is to strengthen our community by building the capacity of local nonprofits and increasing volunteerism. You can be a part of this important work by becoming a **Supporting Partner** of HandsOn NWNC! For a minimum of \$50, partners receive special benefits, including discounts on all of our events and workshops. Go to **www.HandsOnNWNC.org** for more details.



HandsOn NWNC Staff: